

AN IMPORTANT NOTE

ABOUT RETURNING MODEL C SWELL SHADE OPERATORS

Our repair technicians would like to remind anyone who needs to return a Model C Swell Shade Operator (the single-unit type) to bolt the SSO to a piece of sturdy plywood or similar material before boxing it for shipment. A shim of 1/8" Masonite or similar material should be used to fill the space between the rubber grommets, sandwiched between the baseplate and the plywood. Use a shipping carton that will allow at least 2" of packing material around the entire instrument. Crumpled newspaper works very well for packing. If a replacement Swell Shade Operator of the same type is being sent by Peterson, it is ideal to reuse all of the shipping material from the replacement unit when packaging the SSO that will be returned.

Mark the carton "**FRAGILE-DELICATE INSTRUMENT**" and also indicate which end is up. We recommend shipping via United Parcel Service where available, or Parcel Post, Special Handling, INSURED. Be sure to enclose a letter which describes the difficulty you have experienced. Enclose your return address and ship the rectifier **PREPAID**

The "Benelex" baseplate material used in these Swell Shade Operators was selected for its excellent sound dampening properties but is inflexible and easily cracked if subjected to a sharp blow during shipping. A Model C with a cracked baseplate requires several hours of labor to rebuild. This, along with the substantial cost of the machined baseplate itself, makes for a very expensive repair. Using scrap materials to prevent the baseplate from flexing will prove to be effort well spent!

PETERSON ELECTRO-MUSICAL PRODUCTS, INC.

11601 South Mayfield Avenue

Alsip, Illinois 60803-2476 U.S.A.

Voice: 708/ 388-3311 * Toll Free: 800/ 341-3311 * Fax: 708/ 341-3311

email@petersonemp.com * www.petersonemp.com